

GOVERNMENT DEPARTMENTS AND AGENCIES, AVERAGE COST OF RESPONSES TO THE PUBLIC
2556. Mrs C.L. Edwardes to the Premier

I refer the Premier to the Annual Report – 2002/2003 of the Department of Premier and Cabinet and ask what is the break down of the ‘average cost per response provided to the public on behalf of the Premier’ and how was this costing achieved?

Dr G.I. GALLOP replied:

The average cost is obtained by dividing the total cost for the function (including Corporate Service overheads) by the number of responses provided on the Premier’s behalf to letters, calls to the Community Access line and questions to the Premier during radio talkback sessions. The average cost makes no allowance for variations in the scope, magnitude and complexity of individual responses.